

Tears and Hope International (THI)

Who are we?

Tears and Hope International (THI) is an independent international NGO, registered and founded in Stockholm in 1972. THI works in alliance with others to overcome poverty and suffering. The organization strives to maintain its dual nature as an emergency relief and development organization.

With an annual operating budget of nearly 200 million euros, the organization maintains operations in 17 countries, with an international staff of 95 persons at HQ, and 182 abroad. THI is respected for its cutting-edge programmes in the field of Water and Sanitation (WATSAN) and Public Health.

What do we do?

We are a catalyst for overcoming poverty. To achieve the greatest impact, we work on four inter-linking fronts:

- **Saving lives** by responding swiftly to provide aid, support and protection during emergencies
- Developing programmes and solutions that **empower people** to work their way out of poverty
- Campaigning to **achieve lasting change**
- Promoting just and durable peace, working through advocacy and constructive **engagement with all political forces**

Our values

Our values are founded on our beliefs and centred around three inter-related themes:

- **Empowerment:** Everyone who is involved with THI – whether by contributing to our work, or those who are living in poverty – feels empowered
- **Inclusiveness:** We are inclusive – open to everyone, regardless of ethnic background or religion
- **Accountability:** Our purpose-driven/results-focused approach holds ourselves – and others – accountable.

THI Operations in Qumar

Tears and Hope was first active in Qumar in the 1970's with long-term development programmes. In addition to its current emergency programme, THI helps victims rebuild their lives – lives which have been turned upside-down because of conflict. Qumar is not only one of Africa's largest countries, it is also one of its most culturally, socially and linguistically diverse.

With its focus on the Birani emergency operation, THI has an expatriate staff of 11 in

Qumar, three of which are in the country office in Jabal Nafusa, and eight based in Lani, Birani province, working in the Al Salam IDP camp on significant water and sanitation programs. THI also employs 122 Qumari national staff. Tears and Hope had previously been active in rural areas of Birani province, but due to the difficulties of humanitarian access it has limited its operations to the capital Lani and the surrounding areas..

Contact details for Tears and Hope International in Qumar:

THI Office in Jabal Nafusa

Home 23, block 11
Riyadh, Jabal Nafusa

Local: +248 (0)912161915
Satellite: +873 761 846 970

Head of Mission	Swedish (m)	Carl Hamilton
Administrator	Spanish (f)	Carmen Rodriguez
WATSAN Coordinator	Spanish (m)	Jorge Aragão

THI Office in Lani

St. 33, House Nr. 16, New Extension
Lani, Southern Birani Province

Local: +248 (0)923944491
Satellite: +873 761 846 971

Head of Base	Australian (m)	Dave Donaldson
Field Coordinator	Canadian (f)	Edith Fortier
Logistics/Security Officer	British (m)	Jeffrey Pelt
Administrator	French (m)	Philippe Conraud
WATSAN Engineer	French (f)	Grace Bellanger
WATSAN Engineer	Spanish (m)	Esteban Cruz
WATSAN Engineer	Swedish (f)	Eva-Britt Jönsson
Public Health (MD)	Italian (f)	Alexandra Del Lago

Contact details for Tears and Hope International in Stockholm:

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Desk	Klas Gierow
Communications	Ann-Sofie Nilsson